

DBS Immersion Program, 14-15 March, 2019
Draft Agenda

Date	Time	Topic
14-Mar	10:00 - 11:30 am	Opening & DBS' Innovation Journey
	11:30 - 12:00 pm	Guest Introduction
	11:30 - 12:30 pm	DBS Asia X tour
	12:30 - 1:30 pm	Catered Lunch
	1:30 - 4:00 pm	Customer-centered journey workshop
	4:00 - 4:30 pm	Tea Break
	4:30 - 5:30 pm	IBG technology & Future Ready Platform, and our GANDALF story
15-Mar	10:00 - 11:00 am	DFNO - Design for No Operations
	11:00 - 12:00 pm	Compliance - rapid responding to regulatory or security changes
	12:00 - 1:00 pm	Catered lunch
	1:00 - 2:30 pm	Driving Data First
	2:30 - 3:00 pm	Tea Break
	3:00 - 4:00 pm	Digital Servicing
	4:00 - 5:00 pm	SME, IBG topic