



DELOITTE DIGITAL STUDY VISIT
GLOBAL SME FINANCE FORUM 2019

Overview of the visit

The idea for the Study visit on October 9th is to receive a number of delegates at our recently opened Amsterdam innovation facility called [The Garage](#), the brand-new co-creation makerspace recently opened.

Location: Stadionplein 12, 1076 CM Amsterdam

When: October 9, 2019. 2PM – 5PM

Subject/Topics: Micro and Small Enterprise Banking, future of commercial/corporate banking, BPaaS solution.

AGENDA

Part 1

1. **45 minutes:** presentation by Kris Ferguson consisting of two components:
 - a. Deep dive into Deloitte Global Report “future of Micro and Small Enterprise Banking” which Hans will touch upon during his opening keynote



- b. Presentation by Kris on the future of Commercial /Corporate Banking (the New Normal)
2. **30 minutes:** Interactive discussion between the audience and Kris, facilitated by Hans van Grieken
3. **30 minutes:** Two demos from the UK Corporate Banking Showcase

Part 2 – break for coffee and tea – 15 minutes

Part 3

1. **30 minutes:** On stage interview with Rabobank representative and Emeric van Waes who – together with his team - is currently in the process of delivering an exemplary state of the art BPaaS solution at Rabobank which will be disclosed during the Study Visit
2. **30 minutes:** two or more break outs to demo's visualizing the underlying technologies.

Part 4 – Drinks & Snacks – networking

About Deloitte Digital

A creative digital consultancy, Deloitte Digital helps clients see what's possible, identify what's valuable, and deliver on it. We focus on what matters most to you, bringing together creativity, strategy, insight, and technology to build brilliant digital experiences for the world's leading brands. Across the globe, our work makes lives a little more fun, a little bit easier, and a little more connected, every day.

Based in Amsterdam at The Edge and our brand new co-creation makerspace: The Garage. Learn more about the place where next generation businesses are made on our [website!](#)