Lack of access to financial services is one of the key barriers to the growth of micro, small and medium enterprises (MSMEs), which account for about 90 percent of the businesses and more than 50 percent of employment worldwide.¹ IFC through its network of financial institutions (FI) -- including microfinance institutions, commercial banks, leasing companies -- in more than 100 developing countries, is able to reach many more MSMEs than it could directly.

IFC offers a wide range of financial products and services to its client FIs, including loans, equity, risk sharing facilities, trade finance, working capital loans and advisory services. It also helps to mobilize funding from other FIs and investors. In fiscal year 2017, IFC in Middle East and North Africa (MENA) provided $164 million of long-term finance to client FIs for MSME support. As of June 2017 in MENA, IFC’s committed long-term MSME-focused portfolio was $1.3 billion (see chart 1). In addition, IFC had 31 active MSME-related advisory projects valued at $19.6 million.

2. Reach Survey data is based on the calendar year cycle, which ends on December 31st, with the exception of a few clients that provide data based on different fiscal calendar.
3. Out of 38 MSME FI clients, 2 were extrapolated.
4. IFC categorizes its clients’ sub-borrowers according to the following definitions: (1) micro enterprise have loan < $10,000 at origination; (2) small enterprise have loan $10,000 - $100,000 at origination; (3) medium enterprise have loan $100,000 - $1 million at origination ($2 million for more advanced emerging markets).
5. While numerous controls were performed on the data provided by clients, they are sometimes based on estimates and the understanding of the indicator definitions may vary among clients.
MENA: IFC Clients’ MSME Loan Portfolio by Type of IFC Engagement

IFC places its MSME clients in two categories: FIs supported by IFC in the area of microfinance – clients with microfinance-focused engagements; and FIs supported by IFC in the area of SME financing – clients with SME-focused engagements. In 2016, IFC collected or extrapolated data from 16 microfinance and 20 SME-focused engagements in MENA. SME-focused clients funded about 38.5 percent of the total number of micro loans representing 38.5 percent of the total funding for the microenterprises. In addition, 50.0 percent of clients with microfinance-focused engagement and 35.0 percent of clients with SME-focused engagement received advisory services.

Table 1: IFC FI Clients’ Micro and SME Outstanding Loan Portfolio by Region, 2016

| Region                      | Micro Loans | | SME Loans | | MSME Loans | |
|-----------------------------|-------------|------|-----------|-----------|------------|
|                             | # Millions  | $ Billions | # Millions | $ Billions | # Millions | $ Billions |
| East Asia and the Pacific   | 9.7         | 27.1    | 5.3       | 177.8     | 15.0       | 204.8      |
| Europe and Central Asia     | 3.2         | 6.3     | 1.0       | 50.5      | 4.2        | 56.8       |
| Latin America and the Caribbean | 11.8     | 10.5    | 1.2       | 84.3      | 13.0       | 94.8       |
| Middle East and North Africa | 2.8       | 4.5     | 0.2       | 14.8      | 3.0        | 19.3       |
| South Asia                  | 23.3        | 10.9    | 0.6       | 17.2      | 23.9       | 28.0       |
| Sub-Saharan Africa          | 2.8         | 1.4     | 0.1       | 6.6       | 2.9        | 8.0        |
| **Total Loans**             | **53.7**    | **60.7** | **8.3**   | **351.1** | **62.0**   | **411.8**  |

Chart 2: IFC FI Clients’ Micro and SME Outstanding Loan Portfolio Distribution (%), 2016
Notably, the portfolios of micro and SME-focused engagements were different in terms of loan performance. The clients receiving microfinance focused financing and services reported very low non-performing loan (NPL) levels – 0.6 percent. The NPL level was at 11.2 percent among clients with SME-focused engagements (see Tables 2 and 3).

**MENA: IFC CLIENTS’ LOANS TO WOMEN AND WOMEN-OWNED MSMEs**

Gender equality is a fundamental condition for a prosperous and sustainable world; however, in many countries women have lower access to education, employment, business opportunities and financial services, as well as unequal social status and rights. The annual estimated credit gap for women-owned SMEs is about $260-320 billion.8

To address this challenge, IFC launched Banking on Women Program that promotes financing for women-owned SMEs. In addition, recently IFC requested clients to report on their loan portfolios to women-owned enterprises. In 2016, 17 IFC FI clients provided data for micro loans to women while 11 FI clients provided SME loans to women data. These clients provided about 42.2 percent of micro loans by number to women, and 9.8 percent of total SME loans by number to women-owned firms9 (see Table 4). Non-performing loans of the women borrowers were lower comparing to overall loan NPLs (see Tables 4 and 3).

### Table 4: MENA: IFC FI Clients’ Loans to Women and Women-owned MSMEs

<table>
<thead>
<tr>
<th>Loan Type</th>
<th>Number of Loans to Women</th>
<th>Total Volume of Loans to Women</th>
<th>NPLs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Micro</td>
<td>630.3</td>
<td>272.00</td>
<td>0.6%</td>
</tr>
<tr>
<td>SME</td>
<td>1.2</td>
<td>59.79</td>
<td>2.8%</td>
</tr>
</tbody>
</table>

### MENA: MSME LOAN PORTFOLIO GROWTH AND DYNAMICS

The volume of micro and SME loans by IFC’s portfolio of MSME client FIs has grown consistently over time. Three main factors influence MSME loan portfolio growth: 1) changes in the MSME portfolio among existing IFC clients, 2) entries of new clients, and 3) exits of existing clients, when, for example, IFC clients fully repay their loans. The dynamics of these factors determines the MSME reach growth trends from year to year. Thus, in the post-financial crisis period (2011-2016), the MSME loan portfolio increased 13.3 percent by number, and 14.4 percent by volume on a compounded basis.

During 2015-2016, the volume of MSME loans increased by 20.0 percent, and the number of loans increased by 12.7 percent. In 2016, new clients contributed with 551,000 MSME loans totaling $2.5 billion. Also, 28 MSME-focused clients reported data in 2014, 2015, and 2016 totaling $16.7 billion at the end of 2016.

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6,7 Average Loan Size and NPLs do not include extrapolated data.
9 IFC defines women-owned SME as a firm with (a) >51 percent ownership/stake by a woman/women; or (b) >20 percent owned by a woman/women AND 1 woman as CEO/COO (President/Vice-President) as well as 30 percent of the board of directors being women where a board exists; and which received loans from $10,000 to $1 or 2 million at origination.
MENA: DEPOSIT AND OTHER TRANSACTIONAL ACCOUNTS

Universal financial access is one of the strategic development goals for the World Bank Group. Financial access may include loans, but can also simply mean someone has access to alternative financial channels (i.e. mobile banking, internet banking) or deposit/saving accounts. The growth of savings accounts is also important because deposits are a major funding source for deposit-taking institutions and a safe place for their clients to store cash.

In 2016, 21 clients reported $128 billion in liability accounts, which include current/transactional accounts, interest-bearing deposits, and e-money accounts. One year before, 25 clients reported $145 billion in accounts.

Chart 4 demonstrates the distribution of the deposits and other transactional accounts by the type of the account owner. Individual accounts hold about 51.4 percent of the total deposits volume among SME focused engagements and 52.4 percent among micro engagements.

For regional MSME data and data visualization, please visit SME Forum: http://smefinanceforum.org/data-sites/ifc-financing-to-msme

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