1. Where are you located?
2. What type of business are you?
3. Have your operations changed due to COVID-19?
   i) Not Affected yet
   ii) Limited closure of facilities; most operations maintained
   iii) Extensive closure of facilities/remote; most operations significantly impacted
   iv) Extensive closure of facilities/remote; operations significantly impacted
   v) Complete (or almost complete) closure; most operations maintained
   vi) Complete (or almost complete) closure; operations significantly impacted
4. How has your business been affected? (Please select all that apply)
   i) No change
   ii) Decline in sales/revenue
   iii) Loss of customers
   iv) Gain of customers
   v) Liquidity challenges – wholesale funding difficulties
   vi) Liquidity challenges – deposits decreased/drawdown
   vii) Liquidity challenges – reduced inflows/collections
   viii) Asset impairment
5. What percentage of your SME clients do you expect to be in financial distress within 3 months?
6. Are the government and regulatory responses for COVID-19 in your country? (Please select all that apply)
   i) Not relevant to my business/not eligible
   ii) Likely to help my business
   iii) Causing new problems for my business
   iv) Not relevant to my clients/not eligible
   v) Likely to help my clients
   vi) Causing new problems for my clients
7. If you are involved in lending, how has your portfolio been affected?
   i) No measurable impact on portfolio to date
   ii) Slight negative impact on portfolio
   iii) Significant negative impact on portfolio
   iv) Positive impact on portfolio
   v) Not applicable/not a lender
8. If you are involved in lending, how have you adjusted your approach? (Please select all that apply)
   i) Continued lending to new and existing customers
   ii) Continued lending only to existing customers
   iii) Discontinued lending to everyone
   iv) Tightened credit criteria
   v) Loosened credit criteria
   vi) Maintained existing credit criteria
   vii) Not applicable/not a lender
9. Next month, what do you expect to happen to your revenue?
   i) Have more revenue than this month
ii) Have less revenue than this month
iii) Have about the same revenue
iv) Don’t know

10. Next month, what do you expect to happen to the number of your active customers?
   i) Have more active customers than this month
   ii) Have fewer active customers than this month
   iii) Have about the same number of customers
   iv) Don’t know

11. Next month, what do you expect to happen to your lending?
   i) Lend more than this month
   ii) Lend less than this month
   iii) Lend at about the same levels
   iv) Don’t know
   v) Not applicable/not a lender