

## **Beyond finance**

Driving the adoption of digital payments for SMEs







Established 2010



1.4 Million users worldwide



Offices in Seattle And Tel Aviv



Experts in creating successful partnerships

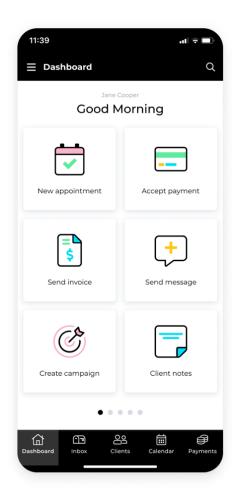


Open & modular platform

## Facilitating SMEs' day-to-day: Clients, time, and money

- Payment collection and tracking
- ✓ Client relationships & communication
- Appointment and event management
- ✓ Loyalty & retention
- ✓ Reports & dashboards
- Serving clients online







# Delivering payment solutions within the SMEs' business framework





#### Streamlining payments beyond transactions

- Orchestrating payments via one central hub that reflects the bottom line and enables better control.
- Automating or semi-automating the billing cycle helps SMEs focus their efforts on doing business as supposed to running a business.

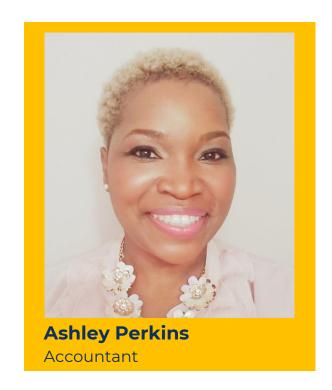
 Managing payments in context with clients and time invested.





### A seamless billing cycle for SME owners & clients

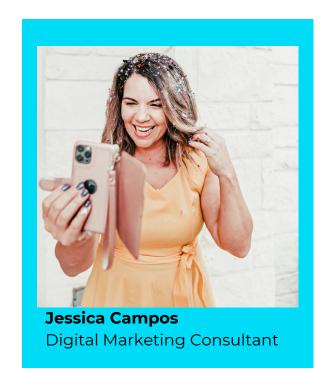
- Clients can pay upon booking a service, or get an invoice and payment link via email or text message.
- Payment fragmentation reduced by enabling one aggregative payment environment.
- Clients responded well to being able to pay online in context.





#### **Growing revenue potential**

- Streamlined her billing cycle from end to end: estimate to invoice to payment.
- Finances are easier to keep track of via a real time dashboard and reports that analyze business performance.
- Less time spent on chasing payments, more time spent with clients.





#### **Building an infrastructure for retention**

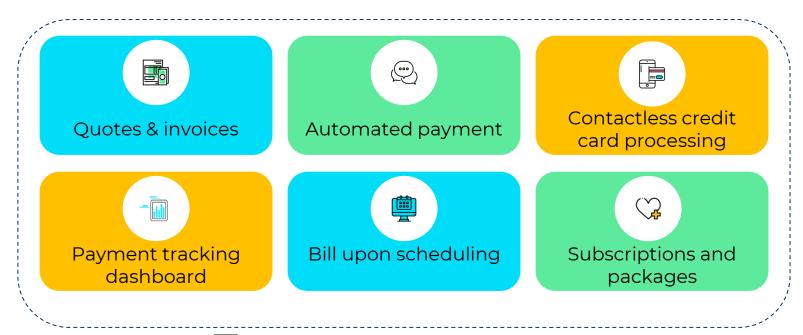
- Committed to building long lasting relationships, built her practice on a recurring revenue model.
- Payments are collected for pre-paid treatment series and service bundles.
- Clients discover, purchase and pay for service bundles online. Credits are manages and redeemed automatically.
- Relationships and payments are managed in one place.



**Dr. Angela Santavicca**Therapist & practice owner



#### A complete payment management platform





**Tracking & Business Analytics** 



#### • Simplifying payments:

SMEs and their clients appreciate payment platforms that reduce friction and offer intuitive & contextual digital payments.

Supporting a wide range of workflows: SMEs appreciate the freedom to build their own flexible billing flow, optimized to their business needs.

#### Building trust:

SMEs rely on peers and relatable brands when seeking advice on payments.



#### Let's partner!

 Retention & stickiness: Our partners become immersed in their SMEs' day to day, becoming part of the operational core.

 Increase transactions: When a payment solution is delivered in context, online payment adoptions increases.

 Beyond transactions: Our partners differentiate themselves from their competitions by offering a complete business solution.

 Modular platform: Seamlessly integrate your services to create SuperApp experience and deliver a wide range of services through one digital front door.





# Thank you

Let's talk!

Rachel@vcita.com

